



GLOSSARY OF TERMS

Being involved with the Oldham LINK you will come across many terms associated with health and social care. The glossary of terms set out below provides some guidance to some of the most common ones. This list will be added to as the LINK develops.

Ambulance Trusts

- Ambulance Trusts provide patients with transport to and from hospital, including responding to emergency (999) calls. They assess patients and decide whether they need to go to hospital, provide emergency care and treatment and increasingly, provide care to patients out of hours.

Annual Health check

- The Annual health Check is the Healthcare Commission's assessment of all NHS organisations in England.

Foundation Trust

- NHS foundation trusts (sometimes referred to as 'foundation hospitals') are at the cutting edge of the Government's commitment to the decentralisation of public services and the creation of a patient-led NHS. NHS foundation trusts are a new type of NHS trust in England and have been created to devolve decision-making from central government control to local organisations and communities so they are more responsive to the needs and wishes of their local people. The introduction of NHS foundation trusts represents a profound change in the history of the NHS and the way in which hospital services are managed and provided. Stepping Hill Hospital is a Foundation Trust and Pennine Care is also a Foundation Trust.

Healthcare Provider

- Refers to any organisation that provides healthcare services. It includes both NHS organisations and independent organisations for example, private hospitals and doctors or not for profit healthcare services.

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Independent Provider

- Refers to any private, voluntary, not for profit or independent health or social care establishment. That is NOT statutory providers.
- Joint Strategic Needs Assessment (JSNA)
- The process of JSNA will establish the current and future health and well being needs of the population in Oldham leading to improved outcomes and reductions in inequalities. This is a partnership initiative which involves a range of statutory and non-statutory partners.

Local Strategic Partnership (LSP)

- Known in Oldham as the Oldham Partnership and brings together representatives from the voluntary, community, public and business sectors to work co-operatively with local communities. It provides the framework for the 'family of partnerships' in the borough.

Local Area Agreements (LAA)

- LAAs set out the priorities Oldham agreed between central government and a Oldham local authority and other key partners (e.g. the Primary Care Trust and the police). Local Area Agreement priorities are about what sort of place you want to live in and making it a better place to be which reflects what local people want.

Mental Health Trust

- Mental health trusts provide specialist care for people with mental health problems. Pennine Care NHS Foundation Trust provides Mental Health services for Oldham.

National Health Service (NHS)

- The publically funded health care system in the UK

Overview and Scrutiny Committee (OSC) - Health

- A group of people from the local council that can review any local health service provided and commissioned by the NHS as well as those provided by local authorities. Senior staff from healthcare organisations can attend meetings held by these committees to explain how they are addressing the needs of the local community. The LINK will be able to refer issues to the OSC

Patient Advice and Liaison Service (PALS)

- A service which provides information, advice and support to help patients, their families and carers

Patient and Public Engagement (PPE)

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- Giving patients more of a say about how their health and social care is provided in their communities.
- Pennine Care NHS Foundation Trust
- Provides mental health services in the Boroughs of Bury, Oldham, Rochdale, Oldham and Tameside & Glossop.

Primary Care

- Primary care is the first point of contact with the NHS for most people. In primary care you receive treatment for routine injuries and illnesses from a range of healthcare professionals, including GPs, nurses, dentists, pharmacists and opticians. You can also gain access to preventative care, such as services to help you stop smoking.

Primary Care Trusts (PCTs)

- Primary Care Trusts are responsible for commissioning health services for their local communities. For example, they must make sure that there are enough GPs to service the community and that they are accessible to patients. PCTs must also guarantee the provision of other health services, including hospitals, dentists, mental healthcare, walk-in centres, NHS Direct, patient transport (including accident and emergency), population screening, pharmacies and opticians. Most PCTs also provide a range of community health services, for example district nursing and health visiting.

Secondary Care

- Specialist care, usually provided in hospital.

Voluntary Action Oldham (VAO)

- Voluntary Action Oldham is a registered charity and part of a national network of over 360 voluntary and community sector infrastructure organisations. VAO aim to support and enable local voluntary and community groups. In summary VAO offer:-
 - Representation and liaison
 - Development and support services
 - Volunteer Centre
 - Funding Information Service
 - Information on voluntary sector issues.
 - Training and events
 - Regular newsletter
 - Practical Services

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Oldham Metropolitan Borough Council (OMBC)

- Also referred to as Oldham Council or the Local Authority and is a major public sector employer in the Town. Oldham Council provides the following social care services; Social work services, services for children and young people, people with learning disabilities and people with mental health problems and services for older people. They also provide:
 - Leisure services
 - Environmental Services
 - Environmental Health
 - Housing
 - Democratic services - (Democratic services is responsible for providing a comprehensive service to the Council, its committees and other groups to ensure the smooth running of the Council meeting, the Executive, Scrutiny, ordinary committees and Area Committees)

Strategic Health Authority (SHA) for the Northwest

- Also known as NHS Northwest. NHS Northwest is responsible for the development of health services in the northwest, on behalf of the Department of Health. Their role is to make sure that services are fit for purpose, that quality and improvement targets are met and that NHS organisations in the region, such as primary care trusts, hospitals and the ambulance trust, are providing well-planned, good quality services to meet the needs of local communities.

Trusts

- NHS trusts provide healthcare services in England and Wales.

The main trust types are:

- Primary Care Trusts (PCTs)
- Hospital or Acute trusts
- Ambulance service trusts
- Care Trusts
- Mental Health Service Trusts
- Strategic Health Authorities (SHAs) are responsible for the overall supervision of trusts in their area

If there are terms you have come across in other places which are not listed above please let us know and we will include it in the future. If you have any queries or questions about any of the terms please contact the LINK host team.